Student Handbook

Master of Social Work Program

Academic Year 2024 Fall 2023 – Summer 2024



Welcome to New Students

Welcome to the Master of Social Work (MSW) Program for the 2023 –2024 academic year.

Upon graduation, you will be prepared for <u>advanced generalist social work practice</u> and contribute to your professional goals through the acquisition and enhancement of knowledge, skills, and competencies. You will evolve into active social change agents.

It is your responsibility to read this handbook, become acquainted with, and adhere to, University policies and procedures. This handbook is intended to supplement and synthesize with the information provided in the UMKC *University Catalog* and the University of Missouri-Kansas City *Student Handbook* and *Graduate Studies Handbook*.

Social Work Website: https://seswps.umkc.edu/academics/social-work/

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Social Work Program - Faculty & Staff Contact List

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Vision and Mission – Goals and Learning Outcomes

UMKC ASPIRES TO BE AN EXEMPLARY PUBLIC URBAN RESEARCH UNIVERSITY OF THE 21ST CENTURY, PURSUING EXCELLENCE AS A **HUMAN-CENTRIC LEARNING AND DISCOVERY COMMUNITY, FOSTERING EQUITY,** DIVERSITY, AND INCLUSION TO ENRICH THE LIVES OF THE PEOPLE AND REGIONS

As an urban research university, our mission at the University of Missouri-Kansas City is to promote learning through the discovery, preservation, and dissemination of knowledge of public value across a broad spectrum of disciplines and fields of study. UMKC celebrates the individual and embodies diversity and inclusion by intertwining these goals with innovation to enable transformational impact aimed at bringing cultural, social, health and economic prosperity to the metropolitan, regional, and global communities we serve.

UMKC's Education, Social Work & Psychological Sciences History, Mission, and Vision

The School of Education, Social Work and Psychological Sciences was established in 2022 through a university wide initiative called UMKC Forward which aimed to combine the similar work of our School of Education, Department of Social Work and Department of Psychology, into a single academic unit. This bold move better positions our faculty, students, and staff to access all the resources our departments have to offer and enhance our degree programs in the areas of education, mental health services, psychology research and social work.

The vision and mission of the School of Education, Social Work and Psychological Sciences rests on over 65 years of partnerships with the greater Kansas City metropolitan area. These relationships have engaged school districts, charter schools, hospitals, mental health agencies, educational organizations, social service organizations, and related civic, cultural, and business organizations.

Today, with over 16,000 alumni, the school is a place that openly welcomes and supports all people who possess a broad range of backgrounds, life experiences, interests, and aspirations. Our students have found employment all over the Kansas City metro area, the region, the country, and the world.

Social Work Vision and Mission

It is the vision of the UMKC Social Work Program to become a model urban, professional school recognized for its partnership within diverse communities to effectively collaborate and sustain a safe, more economically secure, and socially just quality of life.

The mission is to prepare competent, advanced generalist social work practitioners to meet the needs of multi-culturally diverse populations in a dynamic Midwestern metropolitan context; to be culturally proficient, ethical leaders and service providers engaged in knowledge-driven, inter-professional, multi-systemic, community-based practice; who advocate for social and economic justice, enhance human wellbeing, and support individuals' capacity to address their own needs.

The Council on Social Work Education (CSWE) uses the Educational Policy and Accreditation Standards (EPAS) to accredit social work programs. The UMKC Social Work Program is accredited until June 2024.

National Association of Social Work (NASW) Mission and Values

The primary mission of the social work profession is to enhance human well-being and help meet the basic human needs of all people, with particular attention to the needs and empowerment of people who are vulnerable, oppressed, and living in poverty. A historic and defining feature of social work is the profession's dual focus on individual well-being in a social context and the well-being of society. Fundamental to social work is attention to the environmental forces that create, contribute to, and address problems in living.

Social workers promote social justice and social change with and on behalf of clients. "Clients" is used inclusively to refer to individuals, families, groups, organizations, and communities. Social workers are sensitive to cultural and ethnic diversity and strive to end discrimination, oppression, poverty, and other forms of social injustice. These activities may be in the form of direct practice, community organizing, supervision, consultation, administration, advocacy, social and political action, policy development and implementation, education, and research and evaluation. Social workers seek to enhance the capacity of people to address their own needs. Social workers also seek to promote the responsiveness of organizations, communities, and other social institutions to individuals' needs and social problems.

The mission of the social work profession is rooted in a set of core values. These core values, embraced by social workers throughout the profession's history, are the foundation of social work's unique purpose and perspective: service, social justice, dignity and worth of the person, importance of human relationships, integrity, and competence.

This constellation of core values reflects what is unique to the social work profession. Core values, and the principles that flow from them, must be balanced within the context and complexity of the human experience.

--Preamble of the NASW Code of Ethics

Social Work Program Goals

- 1. Demonstrate professional behavior and uphold the values and ethics of the profession that guide professional practice.
- 2. Advance human rights and social, economic, and environment justice while actively engaging diversity and difference in all levels of practice.
- 3. Engage in interdisciplinary scientific inquiry, through practice-informed research and research informed practice.
- 4. Implement practices to engage, assess, intervene, and evaluate families, groups, organizations, and communities, while utilizing critical thinking, knowledge of theoretical frameworks, and evidence-based practices.

Upon completing the Generalist/Foundation coursework, students will be able to:

- 1. Make ethical decisions by applying the standards of the NASW Code of Ethics, relevant laws and regulations, models for ethical decision-making, ethical conduct of research, and additional codes of ethics as appropriate to context.
- 2. Use reflection and self-regulation to manage personal values and maintain professionalism in practice situations.
- 3. Demonstrate professional demeanor in behavior; appearance; and oral, written, and electronic communication.
- 4. Use technology ethically and appropriately to facilitate practice outcomes.
- 5. Use supervision and consultation to guide professional judgement and behavior.
- 6. Apply and communicate understanding of the importance of diversity and difference in shaping life experiences in practice at the micro, mezzo, and macro levels.
- 7. Present themselves as learners and engage clients and constituencies as experts of their own experiences.
- 8. Apply self-awareness and self-regulation to manage the influence of personal biases and values in working with diverse clients and constituencies.
- 9. Apply their understanding of social, economic, and environmental justice to advocate for human rights at the individual and system levels.
- 10. Engage in practices that advance social, and environmental justice.
- 11. Use practice experience and theory to inform scientific inquiry and research.
- 12. Apply critical thinking to engage in analysis of quantitative and qualitative research methods and research findings.
- 13. Use and translate research evidence to inform and improve practice, policy, and service delivery.
- 14. Identify social policy at the local, state, and federal level that impacts well-being, service delivery, and access to social services.
- 15. Assess how social welfare and economic policies impact the delivery of and access to social services.
- 16. Apply critical thinking to analyze, formulate, and advocate for policies that advance human rights and social, economic, and environmental justice.
- 17. Apply knowledge of human behavior and social environment, person-in-environment, and other multidisciplinary theoretical frameworks to engage with clients and constituencies.
- 18. Use empathy, reflection, and interpersonal skills to effectively engage diverse clients and constituencies.
- 19. Collect and organize data and apply critical thinking to interpret information from clients and constituencies.
- 20. Apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks in the analysis of assessment data from clients and constituencies.
- 21. Develop mutually agreed-on intervention goals and objectives based on the clinical assessment of strengths, needs, and challenges, within clients and constituencies.
- 22. Select appropriate intervention strategies based on the assessment, research knowledge, and values and preferences of clients and constituencies.
- 23. Critically choose and implement interventions to achieve practice goals and enhance capacities of clients and constituencies.
- 24. Apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks in interventions with clients and constituencies.
- 25. Use inter-professional collaboration as appropriate to achieve beneficial practice outcomes.
- 26. Negotiate, mediate, and advocate with and on behalf of diverse clients and constituencies.
- 27. Facilitate effective transitions and endings that advance mutually agreed-on goals.
- 28. Select and use appropriate methods for evaluation of outcomes.

- 29. Apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks in the evaluation of outcomes.
- 30. Critically analyze, monitor, and evaluate intervention and program processes and outcomes.
- 31. Apply evaluation findings to improve practice effectiveness at the micro, mezzo, and macro levels

Upon completing the Specialization/Concentration coursework, students will be able to:

- 1. Use supervision and self-reflection to process thoughts and emotions implement strategies to manage biases that may adversely affect outcomes.
- 2. Demonstrate appropriate application of professional documentation.
- 3. Integrate ethical standards into critical decision making.
- 4. Engage in professional growth and learning through diverse forums and milieus for development beyond training.
- 5. Utilize opportunities for leadership development.
- 6. Employ culturally informed principles in the application scientific inquiry.
- 7. Incorporate life shaping experiences of diversity and difference to inform practice at micro, mezzo, macro levels.
- 8. Apply decolonization, including the impact of white saviorism, privilege, and supremacy.
- 9. Formulate policy and practice to enhance the dignity and worth of clients.
- 10. Critically apply equity, inclusion, and liberation.
- 11. Analyze the function of power to inform human rights practice.
- 12. Utilize multi-dimensional assessment (research, practitioner, and client/lived experience) to inform practice.
- 13. Generate research evidence to inform and/or improve programs, practice, and policy.
- 14. Appraise policies impact in fully meeting human need.
- 15. Devise policies rooted equity, inclusion, and liberation.
- 16. Integrate through thoughtful critique the knowledge of multidisciplinary theoretical frameworks (i.e., theories of change) in engaging client and stakeholder perspectives.
- 17. Effectively build rapport honoring clients' lived experience and stakeholder perspectives.
- 18. Appraise the impact of leadership, and the use of power, on effective engagement.
- 19. Integrate through thoughtful critique the knowledge of multidisciplinary theoretical frameworks (i.e., theories of change) in assessing client and stakeholder perspectives.
- 20. Utilize holistic (micro to macro) data and information collection to inform the assessment process.
- 21. Honor clients' lived experience and stakeholder perspectives throughout ongoing tailored assessment process.
- 22. Appraise the impact of leadership, and the use of power, on effective assessment.
- 23. Integrate through thoughtful critique the knowledge of multidisciplinary theoretical frameworks (i.e., theories of change) in interventions with clients and stakeholders.
- 24. Appraise the impact of leadership, and the use of power, on inter-professional collaboration and client intervention.
- 25. Honor clients' lived experience and stakeholder perspectives throughout the development of flexible, mutually agreed-on goals.
- 26. Utilize holistic assessment and developed goals to guide evidence informed intervention selection.
- 27. Implement interventions in a planful manner that are rooted in equity, inclusion, and liberation.
- 28. Integrate, through thoughtful critique, the knowledge of multidisciplinary theoretical frameworks (i.e., theories of change) in selection and application of evaluative methods.
- 29. Critically apply the impact of leadership, and the use of power, in process and outcome evaluation.
- 30. Conduct the evaluation of interventions, processes and outcomes in a way that honors clients' lived experience and stakeholder perspectives.
- 31. Utilize evaluation findings in a planful manner rooted in equity, inclusion, and liberation.

Admission

Criteria

The Master of Social Work degree is a scholarly as well as a professional degree, and admission to the program is extended to people who have demonstrated the potential to do high quality academic work beyond the level of a baccalaureate degree.

- Applicants with an accredited BSW or baccalaureate degree (preferably in social, behavioral, or psychological sciences, or related disciplines) are encouraged to apply.
- A minimum cumulative GPA of 3.0 is preferred. However, lower GPA's will be considered for provisional admission when combined with volunteer work and work experience, or when there are extenuating circumstances. Provisional applicants will be admitted to the Three-Year Track.
- BSW graduates not accepted into the Advanced Standing Track can be considered for the Two or Three-Year Tracks. Upon request from the applicant, they will receive further review by the Admissions Committee.
- International applicants must adhere to the <u>Graduate International Student Policies</u>.

Application Procedure

An <u>application</u> is evaluated for admission when it is complete and submitted prior to the deadline. Advanced Standing applicants (BSW only) must submit their completed application by February 1. Traditional Track (two- or three-year tracks) applicants must submit their complete application by March 1. The preferential deadlines for Open Enrollment applications are April 1 for summer semester, June 1 for fall semester, and November 1 for spring semester. Open Enrollment applications will be evaluated if submitted past the preferred deadline, however they may not be evaluated for the applicant's intended semester.

Application Checklist

- Online Application and Fee
- Transcripts: You must personally request transcripts from previous schools you have attended.
 Requests for official transcripts should be made as soon as possible to ensure timely receipt of
 these documents. For transcript assistance, please call (816) 235-1121. Individuals with speech or
 hearing impairments may call Relay Missouri at 1-800-735-2966 (TT) or 1-800-735-2466 (voice).
- Resume
- Three (3) Letters of Recommendation: It is strongly suggested the letters of recommendation come from individuals able to judge your potential for social work (i.e., a social worker, field instructor, other working in closely aligned field) and/or individuals able to judge your academic potential.
- Narratives: The quality of the content of each narrative section will be used to determine the
 applicant's preparedness for professional graduate social work education. Narratives should each
 be 3-5 pages, double-spaced and fully address the content outlined. Traditional Track (two- or
 three-year track) applicants complete the first two narratives below and Advanced Standing
 applicants complete all three:
 - 1. Statement of Values and Ethics
 - a. Discuss your purpose for pursuing a Master's in Social Work.
 - b. Compare and contrast your personal value framework with the <u>NASW Code of Ethics</u>' values and principles.
 - c. How will you infuse all of the NASW Code of Ethics' six ethical principles into your future

- social work practice?
- d. What human need(s) do you hope to address as a professional social worker?
- e. Describe a personal life experience that challenged your values and ethics. How did you respond to this challenge?
- 2. Preparation for Professional Training
 - a. Explain difficulties or successes in your undergraduate academic career. How would you evaluate your previous academic experience?
 - b. How you have managed personal and/or professional challenges in your life?
 - c. What supports do you have to assist with managing work, life and academic commitments?
 - d. Identify the areas in which you need further academic and personal development and how you plan to address these areas.
- 3. Advanced Standing Narrative (if applying for Advanced Standing)
 - a. Provide an overview of your field practicum experiences.
 - b. Describe lessons learned from your field experiences, including specific examples. How will these affect your future social work practicum placement (field experience)?
 - c. Specific to the social work profession, what areas do you need to further your personal and professional growth?

Program Acceptance

All students who have been admitted to the Social Work Program will receive an electronic letter of acceptance, which designates all requirements of admission for that individual. Contact information is provided if the newly admitted student has any questions about the provisions or stipulations of their admission. Every student should keep a copy of their letter of acceptance.

Acceptance is not complete until the student's intent to enter the program is indicated (1.) via Pathway and (2.) through emailed response to the Social Work Program.

Provisional Acceptance

Provisional students attend the Three-Year Track and must attain a 3.0 GPA by the end of the first 12 hours of coursework to remain in the MSW program. In addition to the GPA requirement, students will be notified of any additional stipulations that must be met via their letter of acceptance.

Personal Leave of Absence

Students may request a leave of absence by following the university procedures outlined in the UMKC Leave of Absence Policy. Students who want to take an approved leave of absence are required to fill out the Request for Leave of Absence Form and are required to fill out a Return from Leave of Absence Form to be allowed to enroll and return to their previous academic program.

Re-Admission for Inactive Students

After a lapse of three or more semesters (one academic year), inactive students must re-apply. The student <u>must be able to demonstrate</u> that the circumstances which contributed to their absence have been resolved or have changed substantially in order to obtain re-admission. The student will discuss their absence and the resolution process in a meeting with the Social Work Department Chair, Program Director and/or Field Director. If any circumstance of non-compliance with academic or professional practice standards has occurred, the student must be very specific about their plan to restore compliance with the academic standards and remain in compliance with these standards.

Academic Advising

All students are assigned an advisor upon admission to the Social Work Program. Advisors are full-time faculty members. They are available to meet with students during regularly scheduled office hours, by appointment, via e-mail and/or online.

Upon admission, students <u>must meet with their advisor</u> in order to be released to enroll in courses. This initial advising session is intended to provide an overview of the curriculum, assist students to understand the sequencing of courses, to develop a preliminary *Program of Study* and to assist students with general answers to questions about the MSW program. During the summer months, students may be initially advised by the School's designated summer advisor with the expectation that the student contacts their assigned advisor in the fall semester.

Students will meet with their advisors at least annually and as needed (advising holds must be released each semester). Advising consists of any or all of the following:

- Program of Study (PoS) review
- Professional development and career guidance
- Changes in student status (moving to Three-Year Track from Two-Year Track, leave of absence, etc.)
- · Challenges' impacting academic standing
- Difficulties in coursework and/or academic probation
- · Grade appeals

Program of Study

The <u>Program of Study (PoS)</u> (appendix C) is a requirement for graduation as well as a source of guidance for the student during the MSW program. Each PoS will be signed by the student and their advisor to attest the completion. A copy of the PoS is provided to the student. *Any change in the PoS must be made in consultation with the student's advisor.*

Changing Advisors

The relationship with an advisor is important to the successful completion of the degree; consequently, students will be assigned an advisor upon entry to the program, and they must take the earliest opportunity to meet with their advisor. Students may change advisors upon agreement with the faculty member who they wish to have as an advisor and upon filing a request in writing to the Program Director. As a professional courtesy the student will inform the current advisor of the desire to make a change in advising.

Professional Mentoring

Students can seek professional mentoring from Social Work Faculty while attaining their MSW degree. The purpose of professional mentoring is to provide leadership and professional development in the student's chosen area of social work practice and population.

New Student Orientation

All students are required to participate new student orientation in the beginning of their academic tenure in the Social Work Program. The purpose of the orientation is to assist students to learn the resources in the UMKC environment, to become mindful of their individual learning needs, and to establish a community of learners in the Social Work Program.

Curriculum Overview

The curriculum of the Social Work Program is designed to provide the opportunities and experiences for successful graduates to develop professional competencies necessary for advanced generalist social work practice. The UMKC Social Work Program offers a MSW with a concentration in advanced generalist social work practice. Three programs of study (tracks) are available:

- Two-Year: 60 total credit hours, 15 hours per semester
- Three-Year: 60 total credit hours, 6-9 hours per semester
- Advanced Standing: 36 total credit hours, 15 hours per semester (only students who have earned a BSW are eligible)

Students must be aware of the sequential nature of the curriculum; many courses have prerequisites. If a student is unable to finish a required course and either *withdraws* or takes an *incomplete*, they must wait until that course is offered again to progress in the program. Students should consult their advisors before *withdrawing* or taking an *incomplete* in a course to determine the effect such an action will have on their Program of Study.

Any course completed with a grade **lower than a C does not earn credit** toward the completion of the MSW program. If such a course is a prerequisite for other courses, the student cannot move ahead in their Program of Study; they will have to wait until the course is offered again. **Students should consult with their advisors if they receive a grade below a C to determine the effect on their Program of Study.**

Students must maintain a cumulative and semester GPA of 3.0. Failure to maintain a 3.0 GPA will result in the student being placed on <u>academic probation</u>. Students in this position must consult their advisors to develop a plan to bring their GPA to 3.0. Students are given two regular semesters (summer not included) to bring their GPA to 3.0 to remove the probationary status.

All courses can be found in the Social Work Course Offerings in the UMKC Course Catalog.

Program Policies

Credit for Life or Previous Work Experience

In accordance with the Council on Social Work Education (CSWE) accreditation standard requirements, academic credit (in lieu of field practicum or courses) for life experiences and previous work experiences is not given, in whole or in part.

Credit Transfer

Transfer credit will only be considered for elective courses and select foundation level courses (SOC-WK 5530 Human Behavior Theory, SOC-WK 5531 Human Behavior: Macro Perspectives in the Social Environment and/or SOC-WK 5534 Social Welfare Programs and Policies). The maximum credit hours a Two- or Three-Year Track student can transfer is 12, and 6 for Advanced Standing students.

The transfer credits must meet the following criteria:

- The coursework was offered by an accredited school/university.
- The coursework is applied toward a graduate degree at the host institution and taken for graduate credit.
- The student earned a grade of B (3.0) or higher.
- The courses were completed within the past five years.

Students who are eligible for course credit transfer must request in writing approval from the MSW Program Director. The request must include a justification for the course(s) being transferred and how it/they align(s) with the UMKC MSW Program Curriculum. The student must also submit a course syllabus for each course for which transfer credit is being sought. Approval is granted or denied on a course-by-course basis.

For courses completed prior to beginning coursework at UMKC, students must complete and submit the paperwork for transfer credit within their first semester at UMKC.

Independent Study

Students may choose to take one independent study for up to 3 credits in lieu of an elective for the purpose of increasing the depth of their knowledge of a particular subject area, or to broaden their knowledge in a subject area that is <u>not</u> addressed by the Social Work Program's elective courses.

Procedures for Proposing an Independent Study

- 1. Students wishing to set up an independent study must first discuss this with their <u>academic</u> <u>advisor</u>. It is imperative that the student delineates a topic of study that is NOT covered in the existing curriculum.
- 2. The student develops a written proposal for the independent study. If a third party, such as a field instructor is involved, the third party must contribute to the independent study proposal development. The proposal must include:
 - A descriptive title for the study
 - Description of the scope of the study
 - Timeline for completion of the study
 - A set of measurable learning objectives
 - List of readings to be completed (at least a preliminary literature review is required)
 - Description of grading criteria that will demonstrate accomplishment of the learning objectives
 - A schedule of meetings with the faculty instructor
 - Any special criteria specific to the study
- 3. Each credit of independent study should reflect <u>at least 50 hours</u> per semester of actual time expended on the study (150 hours of work per semester for a 3-credit independent study). Both the process and the product of the independent study should reflect graduate level quality, depth, and effort.
- 4. The academic advisor will bring the student's request to the Program Director. The Program Director (or their designee) will determine whether the student should proceed with the proposed independent study or if his/her interests can be accommodated by taking one of the Social Work Program's elective courses.
- 5. Proposals are due by April 1st for Fall Semester, November 1st for Spring Semester, March 1st for Summer Semester.
- 6. If revisions to the proposal are necessary, the Program Director (or their designee) will return the proposal to the student with recommendations for change. The proposal must be resubmitted to the Program Director by May 1st for Fall Semester, January 1st for Spring Semester, May 1st for Summer Semester.
- 7. Upon approval, the proposal is forwarded to the student's advisor to permit registration for SW5590 Independent Study.

Change of Course

Student are allowed to <u>add classes</u> or <u>drop classes</u> in Pathway. The last date for withdrawal can be found on the UMKC <u>academic calendar</u>. The student must be cognizant that withdrawing from classes does not release them from financial obligations to the University.

Prerequisites and Co-requisites can be found in the <u>Social Work Course Offerings</u> in the <u>UMKC</u> Course Catalog.

Field Practicum Information, Standards, and Policies

Refer to the Field Manual posted on Sonya.

Grading Standards and Policies

The grading and grade point system for the UMKC Social Work Program:

Letter Grade	Description	Points per Semester Hour
Α	Highest Grade	4.0
Α-		3.7
B+		3.3
В	Average Graduate Work	3.0
B-		2.3
C+		2.7
С	Minimum Acceptable Work	2.0
C-	No Credit	1.7
D+	No Credit	1.3
D	No Credit	1.0
D-	No Credit	0.7
F	No Credit	0.0
NR	Not Reported	0.0
WF	Withdrew Failing	0.0
w	Withdrew	0.0
VV	No Academic Assessment	0.0
	Incomplete	0.0
CR	Credit Only	

Grade Appeals

Students are responsible for meeting the standards of academic performance established for each course in which they are enrolled. The establishment of the criteria for grades and the evaluation of student academic performance are the responsibilities of the instructor. This grade-appeal procedure is <u>available only for the review of allegedly capricious grading</u> and not for review of the instructor's evaluation of the student's academic performance. <u>Capricious grading</u>, as that term is used here, comprises any of the following:

- The assignment of a grade to a particular student on some basis other than the performance in the course
- The assignment of a grade to a particular student according to more exacting or demanding standards than were applied to other students in the course
- The assignment of a grade by a substantial departure from the instructor's previously announced standards

Steps in the Grade Appeal Procedure

Step 1: The student should first discuss the course grade fully with the instructor of the course. This must be done <u>within six weeks</u> after the beginning of the succeeding regular academic semester. Under extenuating circumstances, the Program Director can extend this period. Students must provide evidence to support a request for extenuating circumstances, i.e., evidence of attempts to contact the professor/ schedule consultation.

The petition is prepared as a formal letter to the Program Director which includes: the course number, title, instructor, final grade received in the course, and the date of the student- instructor consultation as designated in Step 1. The student must specify the grade the student claims should have been awarded, state which of the three charges of capricious grading is alleged to have been violated and specify such facts as are relied upon to support the charge.

Step 2: If the matter is not resolved by consultation with the instructor, the student must notify his/her academic advisor and the instructor of the student's intention to file a written petition to the Program Director. The student must provide this petition **within 10 days** after consultation with the professor.

Upon receiving the completed petition, the Program Director will appoint three faculty members, excluding the instructor and the student's academic advisor, to review the submitted petition.

Step 3: The three-faculty-member committee will establish a date to meet within <u>one week</u> of receiving the letter of petition from the Program Director. The course instructor will provide a letter outlining the process/steps taken in evaluating the petitioning student and other students in the course. The committee will notify the Program Director in writing of its recommendation.

The final decision will be made by the Program Director who then notifies all parties involved in the grade appeal procedure of the decision.

Step 4: If the matter is not resolved in the Social Work Program, an appeal can be made to the Dean of the College of Arts and Sciences <u>within 10 consecutive calendar days</u> after receiving the decision from the Program Director. All documentation from step 2 are provided to the Dean: no additional records are accepted. The decision of the dean will be communicated to the student, the instructor, and the department.

Step 5: If the matter is not resolved within the school or College, the student may appeal to the Provost. The appeal must be made within 10 consecutive calendar days after notification of the decision of the dean.

The Provost or designated representative shall review the full record of the case and appeal documents. At this level, the Provost may appoint an *ad hoc* academic appeals committee to review the record and provide advice on the matter. The decision of the Provost is final and will be communicated to the student, the instructor, the department, and the dean of the school of College.

Incomplete Grades

An instructor may give a grade of incomplete (I) to students who have been unable to complete the work of the course because of documented illness or other valid reasons beyond their control. Students who receive an incomplete must complete the required work as outlined in *Contract for Incomplete* (Appendix B), to avoid an F.

A grade of incomplete is only appropriate when enough work in the course has been completed that the student can finish the remaining work without re-enrolling in the course in question, or without attending additional classes. In other instances, students should withdraw. Students cannot re-enroll in a course for which an incomplete remains on the record.

An Incomplete (I) in required course(s) stops the student's progression in the program until the Incomplete is rectified with a passing grade. Students with an incomplete, and who have completed all other coursework, must enroll in SOC-WK 5589 continuously until their incomplete is satisfied. Additional information can be found at Graduate Course Grading.

Repeated Graduate-Credit Courses

Whenever students repeat a graduate-credit course, they must <u>submit a course repeat form</u> to the Office of the Registrar <u>no later than the fourth week of the term</u>. Students seeking graduate degrees are limited to repeating no more than 20 percent of the credits applicable toward a graduate degree. The second grade received will be used to calculate the grade-point average that will be used in satisfying degree requirements. Additional information can be found at <u>Graduate Course Grading</u>

Retroactive Withdrawals

A student may petition for <u>Late/Retroactive Withdrawal</u> from a course(s)or from the university (all courses taken during that semester), if circumstances of a serious and compelling nature prevented the completion of coursework and extenuating circumstances prevented withdrawal by the deadline on the <u>Academic Calendar</u>. In filing a Petition for Late/Retroactive Withdrawal, withdrawal from all courses taken during the term in question is normally expected since 'extenuating circumstances' are not course specific.

Requirements for Graduation

Application for Graduation

The degrees are awarded for completion of a coherent program, formalized as the *Program of Study (PoS)*. Completing degree requirements does not automatically result in conferral of the degree. Students must request that the University review their academic record and certify that degree requirements have been met. To make this request, students must file applications for graduation with the registrar no later than the end of the fourth week of the semester in which the degree will be completed.

The application for graduation also places the candidates' names in the commencement program. The registrar will certify degree completion when students' have completed all the requirements listed on the approved program/Program of Study. In addition, when completion of degree requirements has been certified by the registrar, the Registrar's Office authorizes the diploma order.

Specific term deadlines for all graduate requirements are announced in the schedule of classes for each term. Students are responsible for being aware of and meeting these deadlines. Additional information can be found at <u>Application for Graduation</u>.

Continuous Enrollment

After completing all courses included in the Program of Study all degree-seeking graduate students must remain continuously enrolled in each regular semester up to and including the semester in which their degrees are awarded. This requirement applies also to the summer term for students whose degrees are being awarded at the end of a summer term. Interruption of continuous registration due to failure to comply with this requirement will result in the need for readmission. Additional information can be found at Graduate Continuous Enrollment Policy.

Retention in the MSW Program

The UMKC Social Work Program reserves the right to terminate a student from the MSW Program if academic performance, ethical or professional behavior, or behavioral health may jeopardize the well-being of themselves and/or others.

Student Rights

Students are encouraged to work with faculty through the Informal Process of Remediation. Any issue that cannot be resolved informally may be referred to the Program Director by the instructor, other faculty member, administrative staff, or student peer.

- A student's status and rights to attend class and interact with students and faculty may <u>not</u> be taken away pending any informal or formal remediation proceeding unless the student's presence presents a threat to clients, students, faculty, staff, witnesses, or victims.
 - o Students may waive, in writing, the right to continue in classes or register for future classes.
- Students' rights to pursue their education and exercise their freedom of speech under the First Amendment to the United States Constitution is recognized and protected.
- Students may follow the MSW Program's or the University's grievance procedures if they feel they have been unfairly treated in academic, professional, or conduct-related issues.

Student Responsibilities

Students are responsible for proactively monitoring their own progress and for working with their advisors and instructors to resolve academic difficulties, allegations, or instances of unprofessional behavior, and personal issues that might have a negative impact on either academic or professional performance. Students should initiate meetings with their instructors to discuss their situation and develop a realistic, measurable plan for addressing the problem. Students are expected to know the criteria for assessment in each course as outlined in the syllabus or other communication from the instructor.

Instructors are not obligated to allow students to raise grades through extra credit or re-written assignments. Students who seek help too late may find themselves unable to raise their grades sufficiently to pass the course or to improve a low overall GPA.

Academic Standards

Students are responsible for keeping apprised of their academic status by referring to term grades and their permanent academic record on Pathway.

According to the <u>Graduate Probation Policy</u>, all graduate students must maintain a 3.0 (B) overall grade-point average in all coursework. Whenever the cumulative GPA for UMKC courses taken for graduate credit by a graduate student falls below 3.0, the student's status for the next term becomes "On Probation - See principal graduate adviser," and the following conditions apply:

- A graduate student on probation who is not restored to good academic standing by the end of <u>two</u> <u>successive regular semesters</u> following the term in which the cumulative GPA fell below 3.0 will be declared ineligible to re-enroll.
- While on probation, a graduate student must achieve at least a 3.0 GPA <u>during each semester</u> in order to enroll for the following semester.

If a student fails to achieve a 3.0 GPA after 2 semesters on probation, they <u>will not</u> be allowed to continue in the MSW program.

Additionally, eighty percent of graded credits (credit/non-credit courses excluded) for the MSW degree must be at the level of a B (3.0) or above (the 80% rule). This equates to a score of B or higher in 13 of 16 of graded courses for students in the Traditional Program, and 8 of 9 graded

courses for students in the Advanced Standing Program. If a student receives a B- or lower in more than 3 Traditional Program courses or 1 Advanced Standing Program course they must retake the course(s) above this limit and receive a B or higher in the course(s). Required courses must be retaken in the specific course(s) over the limit, whereas different elective courses may be taken to replace elective course grades that are over the limit.

Students who are ineligible for enrollment following academic probation must follow the College of Graduate Studies Graduate Ineligibility Policy.

Academic Dishonesty

Academic dishonesty, including but not limited to cheating, plagiarism, or sabotage. In all cases of academic dishonesty, the instructor shall make an academic judgment about the student's grade on that work and in that course. The instructor shall report the alleged academic dishonesty to the Program Director.

The term *cheating* includes but is not limited to: (i) use of any unauthorized assistance in taking quizzes, tests, or examinations; (ii) dependence upon the aid of sources beyond those authorized by the instructor in writing papers, preparing reports, solving problems, or carrying out other assignments; (iii) acquisition or possession without permission of tests or other academic material belonging to a member of the University faculty or staff; or (iv) knowingly providing any unauthorized assistance to another student on quizzes, tests, or examinations.

The term *plagiarism* includes but is not limited to: (i) use by paraphrase or direct quotation of author with footnotes, citations or bibliographical reference; (ii) unacknowledged use of materials prepared by another person or agency engaged in the selling of term papers or other academic materials; or (iii) unacknowledged use of original work/material that has been produced through collaboration with others without release in writing from collaborators.

The term <u>sabotage</u> includes, but is not limited to, the unauthorized interference with, modification of, or destruction of the work or intellectual property of another member of the University community.

Professional Practice Standards

Social work is a demanding profession that has potential to do harm as well as good to vulnerable people, as such we hold students accountable to the professional standards of the National Association of Social Work (NASW) *Code of Ethics* as well as scholastic standards for admission and retention. Social Work Program students may be sanctioned or disciplined who have been found to have violated the professional expectations and standards delineated in the National Association of Social Workers' Code of Ethics.

Students must demonstrate continued social functioning and professional work behaviors that are necessary to engage in ethical and effective generalist and advanced generalist-level practice. A student who violates the standards of the NASW Code of Ethics will be subject to remediation with the Social Work Program.

UMKC Code of Student Conduct

A student enrolling in the University assumes an obligation to behave in a manner compatible with the University's function as an educational institution and voluntarily enters into a community of high achieving scholars. Consequently, students assume new privileges along with new responsibilities in accordance with the University's mission and expectations. The Code of Student Conduct clearly

identifies student conduct which can be sanctioned or disciplined.

The Code of Student Conduct is found in <u>Section 200.010 of the University of Missouri Collected Rules and Regulations</u> (CRR). These expectations have been established to protect a specialized environment conducive to learning which fosters integrity, academic success, personal and professional growth, and responsible citizenship. Procedures to be followed once a student has been accused of violating the Code of Student Conduct are found in Section 200.020 of the CCR.

Nondiscrimination

The policy of UMKC is to provide equal opportunity in all terms and conditions of employment and education for all faculty, staff, and students. UMKC is authorized under federal law to enroll non-immigrant alien students and is an affirmative action/equal opportunity employer.

The Social Work Program at UMKC admits academically qualified students of any race, ethnicity, religious affiliation, gender, gender identity, sexual orientation, physical ability, age, national origin, level of social or Vietnam era veterans' status and extends all the rights, privileges, programs and activities generally available to students at the University. The School does not discriminate on the basis of race, ethnicity, religious affiliation, gender, gender identity, sexual orientation, physical ability, age, national origin, or Vietnam era veterans' status in the administration of any of its educational policies or programs including admissions and financial aid.

Remediation

Informal Remediation

The goal of the informal process is to develop a written academic and/or professional practice remediation plan that will restore the student to compliance with required academic and professional practice standards. Through meeting with their instructor, in collaboration with their advisor a student will be assisted in creating a written remediation plan. The remediation plan is behaviorally specific, time-limited, measurable plan maintained in the student's file.

It is the student's responsibility to implement the remediation plan within the stipulated timeframe and communicate their progress to their instructor and advisor. Any issue that cannot be resolved informally will be referred to the Program Director for formal remediation.

Formal Remediation

The Program Director will notify the student in writing five (5) working days prior to the Formal Remediation Meeting. The letter of notification will state the specific issue(s) of concern, known attempts to remedy them, and the relevant section of the MSW Program Student Handbook, UMKC regulations, or NASW *Code of Ethics*. It will also include the date, place, and time of the Formal Remediation Meeting, including a time when the student may present extenuating circumstances or proposed solutions.

After meeting with the student and reviewing all available information, the Program Director will develop a written Formal Remediation Plan. Failure to complete the Formal Remediation Plan can result in removal from the MSW Program.

The student may submit to the Program Chair a written request for an appeal of the Formal Remediation Plan within five (5) days of the Formal Remediation Meeting. If the student submits the request for appeal, the Chair will hear the appeal within ten (10) working

days of receiving the request. The Chair may consult with faculty prior to making their decision. The Chairs decision will be conveyed to the student within fifteen (15) working days of the appeal.

Student Organizations and Involvement

Masters of Social Work Student Organization (MSWSO)

The MSWSO is a UMKC student organization open to and including all MSW students. This organization offers an opportunity for students to actively be involved with the Social Work Program, build networking relationships with peers in the program and gain additional skills and experiences to enhance their social work career.

Throughout the academic year, the organization sponsors events such as a licensing information seminar, social gatherings and licensing exam preparation courses. The MSWSO also gives students input into the Social Work Program decisions through service on faculty committees and participation in the faculty meetings.

Please contact the Social Work office or the current president of the MSWSO to become involved. Programs and events are announced via the list serve email.

The MSWSO is strongly encouraged to have student representatives as advisory members of Social Work Program faculty committees. Student representatives ensure that student voices and opinions are taken into consideration as decisions are made regarding the Social Work Program

Nu Lambda Chapter of Phi Alpha Honor Society

Nu Lambda is the UMKC Chapter of Phi Alpha, a national social work honor society. Membership in Phi Alpha denotes that a social work student has attained high academic standards consistent with graduate-level educational. Students will be invited to apply for membership in fall and spring semesters.

Evaluation of the Social Work Program

The UMKC Social Work Program values feedback from students, field instructors, and other community members. Feedback about issues such as the delivery of the curriculum, instructional quality, and the efforts toward fulfillment of our mission, goals, and objectives help us improve the MSW program and meet the needs of students and the community.

The Social Work Program encourages students to take the time to complete all course evaluations, provide constructive comments to improve courses, and participate fully in other evaluative instruments (e.g., Student Exit Surveys) to assist the faculty and staff members to improve the UMKC MSW Program fully and honestly.

Resources

Canvas

<u>Canvas</u> is the learning management system utilized at UMKC. Instructors and students are automatically enrolled in the Canvas course sites according to their course enrollment in Pathway. Instructors and students can access Canvas by clicking the Canvas link on the UMKC homepage or by typing http://online.umkc.edu/lms/ in the address bar of their browser.

Students who need additional Canvas support can visit Canvas Support Solutions.

Counseling, Health and Testing Center

<u>The Counseling, Health and Testing Center</u> provides comprehensive psychological, health, testing and disability services which support the personal and academic potential of individuals and programs in a diverse campus community.

Equity and Title IX

Students contact the Office of Affirmative Action to report discrimination and harassment because of race, color, national origin, ancestry, religion, sex, pregnancy, sexual orientation, gender identity, gender expression, age, disability, protected veteran status, or any other status protected by applicable state or federal law, and enforces the University's policies against such behaviors. They also address all forms of sex-based misconduct, including sexual assault, stalking, and dating and domestic violence and abuse.

E-Mail System

Microsoft Office365 (O365) is your official university email account with 50GB of email storage space. All official university communications are sent to your O365 student email account. Students are strongly encouraged to check their UMKC email regularly for important announcements and information. You can access your university email account from web browsers and email programs or apps, such as Microsoft Outlook.

Students should review the university's **Email Management Policy**.

Family Educational Rights and Privacy Act (FERPA)

UMKC conforms to federal regulations known as the <u>Family Educational Rights and Privacy Act</u> (<u>FERPA</u>). The purpose of FERPA is to provide rights to students and their families regarding access and privacy of academic records.

Financial Aid and Scholarships

Graduate students may receive financial aid in the form of loans, grants, and scholarships. For more information, contact the Financial Aid and Scholarships office at 816-235-1154 or finaid@umkc.edu.

Food Pantry

Students can place orders for pick-up during <u>The Kangaroo Pantry's</u> open hours, go into the pantry to select items, or stop by a satellite pantry.

Learning Environment

The University of Missouri-Kansas City and the Social Work Program respects the views and perspectives of all participants in the <u>learning environment</u>.

Library & Writing Support

Miller Nichols Library, located at 800 E 51st Street, Kansas City, MO 64110, is UMKC's largest library. The Social Work Program's reference librarian is Fu Zhou (zhuof@umkc.edu | (816) 235-1541).

Students who need assistance with their writing skills are encouraged to contact <u>The Writing Studio</u>, located at In Miller Nichols Library and the Atterbury Student Success Center.

Student Disability Services

Students with a <u>documented disability</u> who are in need of assistance or accommodations must <u>establish an Accommodation Plan</u> through Student Disability Services. <u>Student Disability Services</u> can be contacted at 816-235-5612 or <u>disability@umkc.edu</u>.

Violence Prevention and Response

RISE: Resources, Intervention, Support, & Education offers confidential support services to all students and employees who are victims and survivors of sexual assault and sexual violence, gender-based violence, stalking, and relationship abuse. RISE also provides information and assistance to family members, friends, colleagues, and allies of all victims and survivors.

Appendices List

Appendix A

Emergency Information Form

Appendix B

Contract for Incomplete Form

Appendix C

Program of Study Form

Name	e:	
Date:	·	
Work inform	nformation noted on this form will be placed in your permanent file. Program. While not required, it is highly recommended that you mation will not be released to others; it will be used by employees personal emergency.	ou complete the form below. This
Pleas	se specify your emergency contacts.	
1.	Name:	
	Home Phone:	
	Work Phone:	
	Cell Phone:	-
	Is this contact in the Kansas City metropolitan area? Yes/No	
2.	Name:	-
	Home Phone:	
	Work Phone:	
	Cell Phone:	-
	Is this contact in the Kansas City metropolitan area? Yes/No	

Contract for Incomplete

Name & Course Numbers:	
Year and Semester the course was taken:	
Name of Student:	
Name of Professor/Instructor:	
Name/nature of the assignment that was not completed:	
Reason(s) for not completing the assignment(s):	
Plan of Action and due dates to complete the assignment(s): 1. Enroll in 1 Credit Hour of SOC-WK 5589 (if incomplete extends 2	past start of next semester)
Signature of Student:	Date:
Signature of Faculty Member:	Date:

PROGRAM OF STUDY		
Name:	Date Submitted:	
Student #:	Catalog Year:	
UMKC Email:		
Faculty Advisor:		
Degree: Master of Social Work		

In consultation with a faculty advisor, the student should initiate this application, secure the approvals indicated below for processing prior to completion of 50% of the hours applicable to the degree

program, and submit the completed, signed form to your advisor.

✓	Course Number	Course Title	Credit Hours	Semester Taken	Grade
	SOC-WK 5538	Advanced Standing Seminar	6		
	SOC-WK 5512	Advance Field Practicum I	3		
	SOC-WK 5540	Advanced Social Work Practice I	3		
	SOC-WK 5578	Capstone I	3		
	SOC-WK 5513	Advanced Field Practicum II	3		
	SOC-WK 5541	Advanced Social Work Practice II	3		
	SOC-WK 5579	Capstone II	3		
			3		
			3		
			3		
			3		
		Total Hours Required:	36		

Grades Requirement: No 300- or 400-level course with a grade below B- (2.7); and no 5000-level or higher course with a grade below C (2.0), will count toward any advanced degree program. Additionally, 80% of the credits for the degree must be passed with a grade of B (3.0) or better.

Approval Signatures : I certify that I have read and understood the requirements for the degree program as stated in the UMKC General Catalog (http://umkc.edu/catalog) and that I have reviewed these with my advisor pursuant to preparing the program of study.			
Student's Signature	Date	Dean, SESWPS	Date
Program Director Signature	 Date	Dean, SGS	 Date



PROGRAM OF STUDY		
Name:	Date Submitted:	
Student #:	Catalog Year:	
UMKC Email:		
Faculty Advisor:		
Degree: Master of Social Work		

In consultation with a faculty advisor, the student should initiate this application, secure the approvals indicated below for processing prior to completion of 50% of the hours applicable to the degree

program, and submit the completed, signed form to your advisor.

✓	Course Number	Course Title	Credit Hours	Semester Taken	Grade
	SOC-WK 5510	Foundation Field Practicum I	3		
	SOC-WK 5532	Foundation Social Work Practice I	3		
	SOC-WK 5530	Human Behavior Theory	3		
	SOC-WK 5536	Social Work Research Methods	3		
	SOC-WK 5565	Systemic-Oppression: Social and Economic Justice	3		
	SOC-WK 5511	Foundation Field Practicum II	3		
	SOC-WK 5533	Foundation Social Work Practice II	3		
	SOC-WK 5534	Social Welfare Programs and Policies	3		
	SOC-WK 5531	Human Behavior: Macro Perspectives in the Social Environment	3		
	SOC-WK 5550	Program Evaluation	3		
	SOC-WK 5512	Advanced Field Practicum I	3		
	SOC-WK 5540	Advanced Social Work Practice I	3		
	SOC-WK 5578	Capstone I	3		
	SOC-WK 5513	Advanced Field Practicum II	3		
	SOC-WK 5541	Advanced Social Work Practice II	3		
	SOC-WK 5579	Capstone II	3		
			3		
			3		
			3		
			3		
	Total Hours Required				

Grades Requirement: No 300- or 400-level course with a grade below B- (2.7); and no 5000-level or higher course with a grade below C (2.0), will count toward any advanced degree program.

Additionally, 80% of the credits for the degree must be passed with a grade of B (3.0) or better.

Approval Signatures : I certify that I have read and understood the requirements for the degree program as stated in the UMKC General Catalog (http://umkc.edu/catalog) and that I have reviewed these with my advisor pursuant to preparing the program of study.			
Student's Signature	Date	Dean, SESWPS	 Date
Program Director Signature	 Date	Dean, SGS	 Date